ABSTRACT

The present invention relates to knowledge management systems and methods and more particularly to an Interactive Document Cluster Network (InDoCNet) and methods of capture, storage and retrieval of knowledge wherein the unit of interaction with knowledge is a "cluster of knowledge". This "cluster of knowledge" includes, not only the document, but also all the associated ides, responses, evaluations, or inter-relationships which have been generated".

The system comprises of an interactive document cluster, a communication and sharing protocol, a plurality of content hubs and a set of user interfaces called knowledge encounter maps.